

Prepare Today:

“There comes a time in every person’s life when they will be called upon to do something very special; something for which they and they alone have the capabilities, have the skills, and have the necessary education and training... ..What a pity if the moment finds the person unprepared.”

Sir Winston Churchill



and the

Kalamazoo County Dispatch Authority

Presents:

***Everyone Has a Role in Creating a
Successful E911 Center***
Leadership, Followership, and Teamwork

April 26, 2023

0830-1630 hours

Kalamazoo County Dispatch Authority

7040 Stadium Drive

Kalamazoo, MI 49009

Cost: \$195

(SNC 911 Training Fund Approved)

This is not just another leadership class.

The ENTIRE public safety team relies on the people working in the E911 centers answering the “what’s your emergency” calls to furnish them with accurate and timely information. The successful outcome of ALL events, yes I said ALL EVENTS, starts there. Everyone in that center has a role as a leader and a member of that critical team to make that E911 center as effective as possible, lives depend on it.

This program is designed for *communications personnel* at all levels.

The course is taught by **Chief (ret) Neal Rossow**, a 38-year law enforcement professional and a certified instructor. Chief Rossow has a no-nonsense approach and keeps his classes lively, open and engaging. You are sure to take away many practical tools and a new perspective on leadership and your role in your organization.

REGISTER:

Call Eric at (810) 320-9517 or Email at eric@therossowgroup.com

Call for more information and to learn what others have to say about the course.